

Configuration Analysis & Business Process Reengineering

Are you live with a process in TrackWise that could use a little tweaking? Do you have a system that's tailored to your company's current processes but beginning to wonder if there might be an easier, more streamlined way to handle them? Have your business needs simply changed since your TrackWise system was implemented? Are your end users complaining about complexity or processing times? Sparta Systems is ready to help you. We can help you identify gaps or inefficiencies in your current processes and develop a plan to address them with our Configuration Analysis & Business Process Reengineering package.

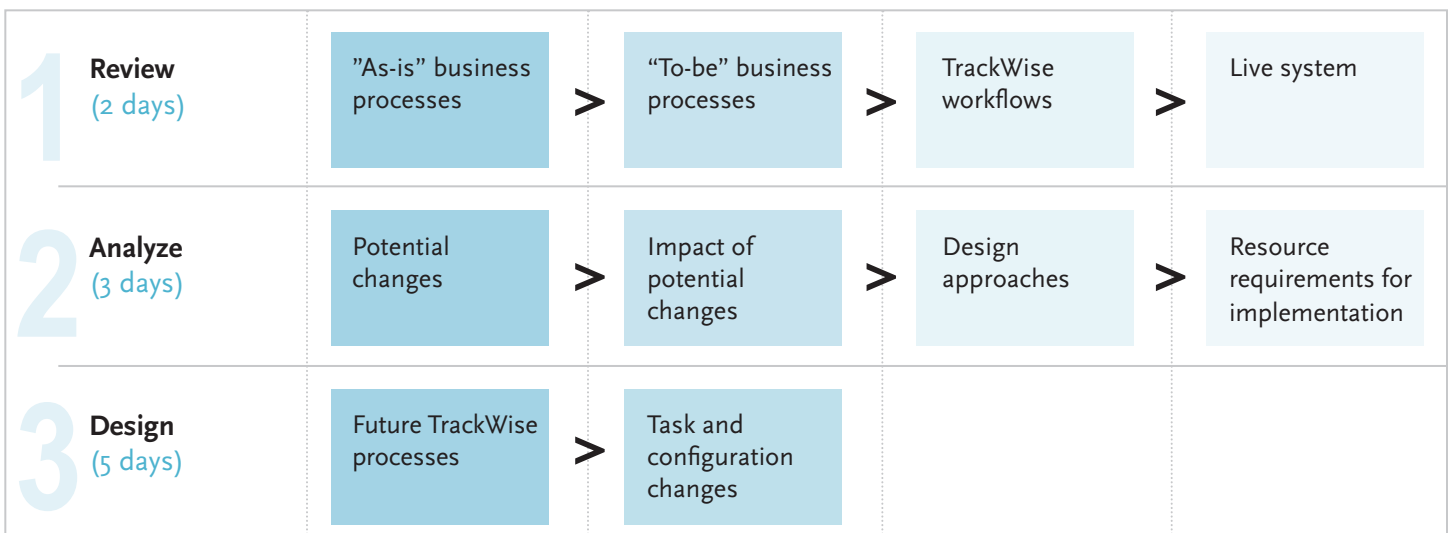
Free Initial Consultation

When you purchase the Configuration Analysis & Business Process Reengineering package, you'll receive a full-day consultation with Sparta Systems free of charge. During this initial consultation, we'll discuss your goals for the TrackWise system and conduct a preliminary assessment. We'll perform a top-line review of your current business processes as well as your existing TrackWise workflows. Finally, we'll share industry best practices and examples of how other customers are handling similar processes, and we will make some recommendations about how you can improve the value TrackWise delivers to your organization.

Sparta Systems will work with you to:

- Evaluate your "as-is" and "to-be" business processes
- Review known issues and inefficiencies
- Lay out potential approaches for implementing new processes and/or correcting issues
- Help you select the right approach for your system and draft a plan of action to implement it

Guided 3-Step Process



Step 1: Review

A Sparta Systems Solutions Delivery Analyst will work with you on-site to review your current processes and production system in detail. We'll carry out an in-depth investigation of any issues that are causing problems or inefficiencies in your system. Next, we'll take a look at the desired future process flow. We'll put that process in the context of your actual system, including your current TrackWise workflows as well as the configuration of your live system.

Step 2: Analyze

Next, we'll analyze the changes necessary to transition from the "as-is" to the "to-be" process. In many cases, there will be more than one way to make such a transition, and we'll outline all the potential design approaches and review them with you. We'll determine the resources required for each approach, and we'll help you evaluate the impact of the proposed changes. Based on our joint analysis of the potential design approaches and the resource requirements, we'll mutually determine the approach you'd like to take.

Step 3: Design

During this final step, we'll take the proposed changes and start to design them according to the agreed-upon approach. We'll revise the current business process diagrams and TrackWise workflows, as needed. We'll develop a high-level implementation plan and work lists that describe all of the configuration changes to be performed in order to transition from the current state to the future state.

In today's competitive business environment, processes are constantly evolving in the search for greater efficiency. Your flexible TrackWise system can change along with you.

Contact us today at sd@spartasystems.com to see how Sparta Systems can help you develop a plan that will optimize your current system or address new business needs. With this plan completed, you will be ready to make the appropriate changes to your TrackWise system, test them and implement them.

Contract Term: 10 Days + 1 free full-day consultation



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About Sparta Systems: Founded in 1994, Sparta Systems, Inc. is the industry leader for Enterprise Quality Management Solutions. Its product, TrackWise®, is used by Global 500 companies around the world to ensure compliance, improve control, reduce risk, and lower costs by consolidating issues and actions, automating workflow, and facilitating trending and reporting. Additional information about Sparta Systems and TrackWise can be found at www.spartasystems.com