

TrackWise Success Story

Cangene Converts to Corporate-wide, Automated Training Management System

Business Challenge

Cangene operates in the fiercely competitive and highly regulated biopharmaceutical industry. A highly educated, skilled and productive workforce is crucial to an organization's success. Until recently, the company relied on a paper-based system to track and report training completion for its employees. To enhance its training management system and support timely and efficient compliance with regulatory requirements, Cangene sought a centralized system that was reportable, trackable and auditable, and which enabled employees to manage completion of their training.

Solution

After an extensive evaluation process, Cangene selected TrackWise Training Manager™ from Sparta Systems as the system that would assign training requirements, provide a dashboard to employees and managers for monitoring progress, and provide validated reporting of training.

Cangene installed TrackWise Training Manager at its Winnipeg headquarters for use at its Canadian locations. Implementation at its U.S. operations is planned for later this year and will provide Cangene with a centralized view of its entire operation.

TrackWise Training Manager allows Cangene to manage curriculums by job function, automate training assignments, track completion history and verify an employee's qualification status.

"Today's biopharmaceutical environment is extremely complex," said Doug Cable, Senior Director of Human Resources, Cangene Corporation. "With TrackWise software, our employees are actively involved in their own training, while the system records all training information for quality and regulatory purposes."

Supporting a company-wide, holistic training management environment, TrackWise Training Manager automatically:

- Manages training task assignment and workflow
- Sends emails to employees regarding their training file status
- Emails supervisors and managers of past due requirements
- Prioritizes training requirements with scheduled timelines
- Links to corrective/preventive actions and change control activities

CANGENE

Company:

Cangene Corporation, headquartered in Winnipeg, Manitoba, is one of Canada's largest biopharmaceutical companies. With 750 employees in eight locations across North America, the company manufactures therapeutic antibody products with a focus on infectious diseases such as hepatitis B and anthrax.

Challenge:

Needed holistic training system that was regulatory compliant and would enable employees to manage their training

Solution:

TrackWise Training Manager™

Results:

- Self-directed employee learning
- Over 500 employees online (Canadian operation)
- Timely access to training records
- At-a-glance management
- Automated notifications

Results:

From the beginning Training Manager provided an easy to manage, robust training environment for Cangene that yielded many benefits. It centralized learning initiatives, met governmental regulatory standards for training, tracking and reporting, and reduced costs through system consolidation and efficiencies.

TrackWise Training Manager enables Cangene to:

- Deliver a practical and innovative training-management system for all levels of the organization
- Provide employees with self-directed learning while incorporating management oversight
- Facilitate cross-training and career path development
- Support future growth and long-term business initiatives with a more flexible workforce

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Doug Cable

Senior Director of Human Resources, Cangene Corporation



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About Sparta Systems: Founded in 1994, Sparta Systems, Inc. is the industry leader for Enterprise Quality Management Solutions. Its product, TrackWise®, is used by Global 500 companies around the world to ensure compliance, improve control, reduce risk, and lower costs by consolidating issues and actions, automating workflow, and facilitating trending and reporting. Additional information about Sparta Systems and TrackWise can be found at www.spartasystems.com